

Frequently Asked Questions about Voice Reader Home

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Answers to the system requirements

1. **System requirements, supported applications, text file formats**

System requirements: Windows 2000 (SP2 minimum), Windows XP, Windows Vista (32-bit); 400 MB free disk space, 50 MB free RAM; Internet access for product activation; Internet Explorer (Version 6 or higher)

Supported applications: Microsoft Word, Outlook, PowerPoint (Version 2000 or higher); Adobe Acrobat (Version 7.0 or higher), iTunes

Text file format: DOC, RTF, TXT, HTML

Audio file export: MP3, WAV

Answers to installation questions

2. **I cannot install Linguatec Voice Reader Home**

- Please check whether your computer meets the **minimum system requirements** for Linguatec Voice Reader Home: Windows 2000 (SP2 minimum), Windows XP, Windows Vista (32-bit); 400 MB free disk space, 50 MB free RAM, Internet Explorer (Version 6 or higher)
- Ensure you have **administrator rights** for your computer. (In order to receive full administrator rights for Windows **Vista**, please right click the installation file, setup.exe and select the option "**Run as administrator**" in the context menu.)
- Please **close all applications** before installing Voice Reader Home. Deactivate any anti-virus software and firewalls until the installation process is complete.

3. **The installation does not start automatically**

1. Ensure you have administrator rights for your computer.
2. Close all applications.
3. Insert the Installation CD-ROM into the drive.
4. If installation does not start automatically, start the **setup.exe** program manually. To do this, open the CD-ROM file folder and run the file setup.exe by double-clicking it.
Click **Start > Run**.
Click **Search** and switch to your CD-ROM drive (**Search in:** click on the arrow pointing downwards to display the drop-down menu. Select the CD-ROM drive here)
5. In the file folder of Linguatec Voice Reader CD-ROM, click the file **setup.exe**. The file name **setup.exe** will then appear in a field with the same name in the window **Search**.
6. If the setup.exe file is not displayed, please check that **Programs** was selected in the file type field.
7. Then click **Open** to start setup.exe.

If you use Windows Vista:

8. Please close all applications.
 9. Insert the Installation CD-ROM into the drive.
 10. Run the setup.exe file manually. To do this, open the CD-ROM file folder, and right click the **setup.exe** file. Select the option "**Run as administrator**" in the context menu in order to start the installation.
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Answers to activation problems

4. Which activation methods are available?

Linguattec Voice Reader offers two different activation methods:

- **Automatic activation via Internet**

With this method, activation is carried out fully automatically. A connection to the authorization server is generated, the activation code is checked and the product is activated. For this type of activation to be successful, there must be a working Internet connection and any installed firewalls must allow the connection. For detailed instructions, please look into your manual

- **Activation via web browser**

Use this method if you have received an error during automatic activation or if you want to use the program on a PC that is not connected to the Internet. For manual activation, all that you need is a PC with Internet access (e.g. office PC or a friend's PC). Activation is immediately possible and the program can then be used straight away. For detailed instructions, please look into your manual.

Using Linguattec Voice Reader

5. How can I have PDF files read out for me?

If you use **Adobe Acrobat**, you can have the text read out directly by means of the Voice Reader Home interface (see manual, chapter 4.4.)

If you use **Adobe Reader**, you can use the tool **VoiceReader Direct**:

0. Open VoiceReader Direct via Start → Programs → Linguattec → VoiceReader → Voice Reader Direct.
 1. Open the file to be read out in Adobe Reader.
 2. Mark any part of the text using the "Select Tool" in the Adobe Reader toolbar.
(alternatively: Select "Tools" in the Adobe Reader menu bar > Submenu "Basic" > "Select")
 3. Then copy the highlighted text excerpt onto the clipboard (e.g. using the key combination STRG +C).
 4. Use Voice Reader Direct to have this read out for you (e.g. using the button "Read text from clipboard")
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6. The punctuation is also being read out

Punctuation is normally not read out by Voice Reader. Please check if the empty spaces after the punctuation marks in the selected text have been left out. A text is typographically correct when an empty space follows a punctuation mark.